

# Best Practices for Dealing with Self-Represented Litigants

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## Overview

- Professional obligations
- Case studies
- Examples of what not to do
- What you can do some practical examples
- Safety
- · Q & A



# **Professional Obligations**

#### Legal Profession (Solicitors) Conduct Rules 2015

- 3 Paramount duty to the Court and the administration of justice
- 4 Other Fundamental Ethical Duties:
  - 4.1.2 be honest and courteous in all dealings in the course of legal practice
- 19 Frankness in Court
  - 19.1 A solicitor must not deceive or knowingly or recklessly mislead the Court
  - 19.4 Ex parte applications
- 22 Communication with Opponents
- 34 Dealing with Other Persons



# Professional Obligations

#### Legal Profession Act 2006 (ACT)

- Chapter 4 Complaints and Discipline
  - Unsatisfactory professional conduct
  - Professional misconduct



## Case studies

- 1. The Self Rep who knows best (and has the upper hand)
- 2. The very unwell Self Rep
- 3. The very angry Self Rep



### What not to do

- Assume someone is self represented
- Avoiding all self reps
- Giving legal advice
- Being rude / unprofessional
- Being too familiar
- Putting yourself in danger



# What you can do

- Check they are not represented
- Take a formal approach
- Tell them you cannot give them legal advice
- Refer them to services
- Confirm conversations/agreements in writing



# Safety

- Put boundaries in place
- Ending conversations if you are being abused
- Having third parties present
- Workplace Orders



#### Resources

Guidelines for solicitors dealing with self-represented parties
The Law Society of New South Wales
<a href="https://www.lawsociety.com.au">https://www.lawsociety.com.au</a> default > files

Self-represented litigants: tackling the challenge
Judicial Commission of NSW
<a href="https://www.judcom.nsw.gov.au">https://www.judcom.nsw.gov.au</a> judicial\_officers > sel...

Law Society of the Australian Capital Territory - At Court ACT Law Society

https://www.actlawsociety.asn.au > guidelines > at-court

# Questions?



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