



## FREE LAW DIRECTORY

**A guide to the free and low-cost legal services in Canberra**

**October 2018**



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## ABORIGINAL AND TORRES STRAIT ISLANDERS

Service	Service Type	Referral Process	Contact Details
<b>Aboriginal Legal Service</b>	Advice and representation.	Phone, email, or drop into the office to make an appointment to see a lawyer.	P: (02) 6120 8802 A: 9am - 5pm weekdays Level 7, 17-21 University Avenue, Canberra City E: <a href="mailto:canberra@alsnswact.org.au">canberra@alsnswact.org.au</a> W: <a href="http://www.alsnswact.org.au/">http://www.alsnswact.org.au/</a>
<b>Canberra Community Law (CCL)</b> Dhurrawang Aboriginal Human Rights Program	The Aboriginal Human Rights Program is a specialist legal service of CCL. We provide advice and representation to all Aboriginal and Torres Strait Islander communities in the ACT in relation to housing/homelessness, Centrelink and race discrimination issues. Our work is informed by the human rights principles of participation, inclusion and self-determination.	Phone 6218 7977 for advice. Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), this should be said in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.	<b>Administration</b> P: (02) 6218 7900 E: <a href="mailto:info@canberracomcommunitylaw.org.au">info@canberracomcommunitylaw.org.au</a> W: <a href="http://www.canberracomcommunitylaw.org.au">www.canberracomcommunitylaw.org.au</a> <b>Parastou (Supervising Solicitor)</b> P: 0488 065 476 E: <a href="mailto:phatami@canberracomcommunitylaw.org.au">phatami@canberracomcommunitylaw.org.au</a>
<b>Women's Legal Centre</b>	Women only. Advice and representation. The Women's Legal Centre (WLC) also has an access to justice program for indigenous women which provides legal advice and case management for ATSI women across a variety of areas of law.	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	<b>Advice:</b> P: (02) 6257 4499 1800 634 669 H: 9.30am –12pm weekdays <b>Admin:</b> P: (02) 6257 4377 H: 9am - 5pm weekdays W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a>

## ADMINISTRATIVE LAW

Service	Service Type	Referral Process	Contact Details
<b>Justice Connect Self Representation Service</b>	<p>Advice Only.</p> <p>Legal advice and assistance for individuals considering applications for review or with matters already filed in the Federal Court or Federal Circuit Court with a focus on bankruptcy and employment (excludes migration and family law matters). Referrals for representation are possible in limited cases.</p>	Email or phone to determine eligibility.	<p>P: 1800 727 550 (free call)</p> <p>H: 9am – 5pm weekdays (closed 1pm – 2pm)</p> <p>E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a></p> <p>W: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></p>

## CANCER PATIENTS

Service	Service Type	Referral Process	Contact Details
<b>Cancer Council ACT</b> Legal, Financial Planning, Small Business and Workplace Referral Service	<p>Advice and representation.</p> <p>Only for cancer patients and/or their family members. A referral service that connects clients with lawyers, financial planners, accountants and/or human resource professionals who provide free assistance to those who pass the means test. Clients who do not satisfy the means test can choose to have paid assistance.</p> <p>Can assist with drafting wills, powers of attorney, early access to superannuation mortgage hardship variations, credit and debt issues, insurance claims and disputes, managing workplace issues before, during and after treatment, budgeting, debt management and transitioning to retirement amongst other issues related to the cancer diagnosis.</p>	Call Cancer Council Information and Support line 13 11 20 to contact the service.	<p>P: 13 11 20 (Information and Support Line)</p> <p>H: 9am – 5pm weekdays</p> <p>W: <a href="http://www.actcancer.org">www.actcancer.org</a></p> <p>E: <a href="mailto:reception@actcancer.org">reception@actcancer.org</a></p>

## CENTRELINK

Service	Service Type	Referral Process	Contact Details
<p><b>Canberra Community Law</b> Social Security Law</p>	<p>Advice and representation service.</p>	<p>Phone 6218 7977 for advice. Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	<p><b>Advice:</b> P: (02) 6218 7977 <b>Admin:</b> P: (02) 6218 7900 E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></p>
<p><b>Justice Connect Self Representation Service</b></p>	<p>Advice Only.  Legal advice and assistance for individuals considering an application for review of a Tribunal decision or with matters already filed in the Federal Court or Federal Circuit Court.  Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility.</p>	<p>P: 1800 727 550 (free call) H: 9am – 5pm weekdays (closed 1pm – 2pm) E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a> W: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></p>

## CONSUMER LAW, CREDIT AND DEBT

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment only.  Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>CARE Financial Counselling Services</b>	Information and advocacy on financial counselling and housing financial counselling.  Services for residents of the ACT.	Clients can phone during the day.  Drop-In service on Wednesdays, 9.30am-11.30am and 4.30pm-6.30pm. No appointment necessary, however clients must arrive half an hour before the service ends (i.e. 11am and 6pm respectively).  CARE will refer clients to Consumer Law Centre when appropriate.	P: 1800 007 007 (free call) H: 9am-5pm weekdays W: <a href="http://www.carefcs.org">www.carefcs.org</a>
<b>The Consumer Law Centre of the ACT</b>	Free information, advocacy and legal advice in the areas of consumer law, credit and debt, telecommunications and fair trading matters. The Consumer Law Centre will advise workers calling on behalf of clients or with general legal queries, no means/merits test applied. One-off advice for anyone. Potential ongoing clients require assets/means/merits test. The Debt Enforcement Clinic gives information, referrals and legal advice about rights if a debt owed is being enforced in court.	Clients must meet CLC client criteria:  ACT residents on low to moderate income. (Those receiving government income support automatically qualify for assistance).  For general advice or workers calling on behalf of clients, there is no means test.	<b>Phone advice line:</b> 2 pm – 4pm every day except Wednesday P: (02) 6143 0044 <b>Consumer Law Centre:</b> H: 9 am – 5pm Monday to Friday H: 5.30pm - 7.30pm each Wednesday by appointment only <b>Debt Enforcement Clinic:</b> Every second Friday from 9.30 am – 12.30 pm by appointment W: <a href="http://www.carefcs.org/services/consumerlawcentre.html">www.carefcs.org/services/consumerlawcentre.html</a>

<p><b>Justice Connect Self Representation Service</b></p>	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with bankruptcy matters in the Federal Court or Federal Circuit Court.</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility.</p>	<p>P: 1800 727 550 (free call)  H: 9am – 5pm weekdays (closed 1pm – 2pm)  E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a>  W:  <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></p>
<p><b>Legal Aid ACT</b>  Helpline/Helpdesk</p>	<p>Legal information; occasionally provides limited advice.</p> <p><i>No grant of Legal Aid required.</i></p>	<p>Clients can phone the helpline.</p> <p>Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment.</p>	<p><b>Helpline:</b>  P: 1300 654 314  H: 9am - 4pm weekdays  <b>Helpdesk:</b>  A: 2 Allsop St Canberra City  H: 9am - 5pm weekdays  Reception: (02) 6243 3411  W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>



## CRIMINAL LAW

Service	Service Type	Referral Process	Contact Details
<b>Aboriginal Legal Service</b>	Advice and representation.	Phone, email, or drop into the office to make an appointment to see a lawyer.	P: (02) 6249 8488 H: 9am - 5pm weekdays A: Level 3, 17-21 University Ave, Canberra E: <a href="mailto:canberra@alsnswact.org.au">canberra@alsnswact.org.au</a> W: <a href="http://www.alsnswact.org.au/">http://www.alsnswact.org.au/</a>
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Legal Aid ACT</b> Helpline/Helpdesk	Legal Information; occasionally provides limited advice.  <i>No grant of Legal Aid required.</i>	Clients can phone the helpline.  Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment.	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a>
<b>Legal Aid ACT</b> Criminal Law Section	Free half hour appointments available each Tuesday at the Legal Aid office. Duty service at the Magistrates Court each weekday. Ongoing representation and assistance requires an application for Legal Aid. Clients can drop into the office and get assistance with their application.	Contact the Legal Aid Helpline on 1300 654 314 to book an appointment.	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays E: <a href="mailto:criminal@legalaidact.org.au">criminal@legalaidact.org.au</a>

## DISCRIMINATION

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Canberra Community Law</b> Disability Discrimination Law (DDL)	Advice and Representation in relation to Disability Discrimination matters.	Contact DDL by phoning any time and leaving a message. We will call you as soon as we can.  If you cannot use the phone, then write, fax, or email, use the National Relay Service or have a friend or family member call the Centre to discuss your needs.	<b>DDL Advice Line:</b> (02) 6218 7918 <b>Admin Line:</b> (02) 6218 7900 E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>
<b>Canberra Community Law (CCL)</b> Dhurrawang Aboriginal Human Rights Program	The Aboriginal Human Rights Program is a specialist legal service of Canberra Community Law.  We provide advice and representation to all Aboriginal and Torres Strait Islander communities in the ACT in relation to housing/homelessness, Centrelink and race discrimination issues.  Our work is informed by the human rights principles of participation, inclusion and self-determination.	Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.  Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.	<b>Administration:</b> P: (02) 6218 7900 E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>

<p><b>Justice Connect Self Representation Service</b></p>	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with human rights matters (where a complaint has been terminated by the Australian Human Rights Commission) who are considering applications or with matters already filed in the Federal Court or Federal Circuit Court.</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility.</p>	<p>P: 1800 727 550 (free call) H: 9am – 5pm weekdays (closed 1pm – 2pm)</p> <p>E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a> W: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></p>
<p><b>Legal Aid ACT</b> Helpline/Helpdesk</p>	<p>Legal Information; occasionally provides limited advice.</p> <p><i>No grant of Legal Aid required.</i></p>	<p>Clients can phone the helpline.</p> <p>Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment.</p>	<p><b>Helpline:</b> P: 1300 654 314 H: 9am - 5pm weekdays</p> <p><b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>
<p><b>Women’s Legal Centre</b></p>	<p>Women only.</p> <p>Advice and Representation.</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p><b>Advice:</b> P: (02) 6257 4499 1800 634 669 H: 9.30am –12pm weekdays</p> <p><b>Admin:</b> P: (02) 6257 4377 H: 9am - 5pm weekdays W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a></p>

## DOMESTIC VIOLENCE AND PERSONAL PROTECTION ORDERS

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Legal Aid ACT</b> Domestic Violence and Personal Protection Unit	Duty lawyer advice and representation.	Contact the DV & PP Unit with names of all parties involved or if necessary and urgent, attend the Unit in person.	P: (02) 6207 1874 H: Monday-Friday 9am-4pm (closed 1-2pm) A: Magistrates Court, 4 Knowles Place, Canberra
<b>Women's Legal Centre</b>	Women only.  Advice and Representation.  The Women's Legal Centre (WLC) also provides social work support in their DVP Program, for matters including family law, family violence and child protection.	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	<b>Advice:</b> P: (02) 6257 4499 1800 634 669 H: 9.30am –12pm weekdays <b>Admin:</b> P: (02) 6257 4377 H: 9am - 5pm weekdays W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a>

## EMPLOYMENT LAW

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Canberra Community Law</b> Night Time Legal Advice Service (NTLAS)	Phone and drop in service, Tuesday night's 6pm - 8pm. Doors open at 6pm and clients must arrive or ring in by 6.30pm to be assisted on the night. Please note that this service is staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday night. This service is generally closed during December and January.	Clients can phone or drop in to the Centre on a Tuesday from 6pm. You must arrive or contact us before 6:30pm to be assisted on the night.	P: (02) 6218 7999 H: Tuesdays from 6pm A: Level 1, 21 Barry Drive, Turner ACT Templar House, corner of Watson Street & Barry Drive. E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>
<b>Canberra Community Law</b> Street Law	Clients who are experiencing or are at risk of homelessness only. Advice, supported referral, and representation in some circumstances. Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.	Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. See website for outreach details.	P: (02) 6218 7995 1800 787 529 (free call) A: Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT E: <a href="mailto:Streetlaw@canberracommunitylaw.org.au">Streetlaw@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>

<p><b>Justice Connect Self Representation Service</b></p>	<p>Advice Only.</p> <p>Legal advice and assistance for individuals with employment matters that could or have already been commenced in the Federal Court of Federal Circuit Court (i.e. small claims or unpaid entitlements, general protections dismissal and non-dismissal claims or unlawful termination claims)</p> <p>Referrals for representation are possible in limited cases.</p>	<p>Email or phone to determine eligibility.</p>	<p>P: 1800 727 550 (free call)  H: 9am – 5pm weekdays (closed 1pm – 2pm)  E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a>  W: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></p>
<p><b>Legal Aid ACT</b>  Helpline/Helpdesk</p>	<p>Legal Information; occasionally provides limited advice.</p> <p><i>No grant of Legal Aid required.</i></p>	<p>Clients can phone the helpline.</p> <p>Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer.</p> <p>It is best to call the Helpline to make an appointment.</p>	<p><b>Helpline:</b>  P: 1300 654 314  H: 9am - 5pm weekdays  <b>Helpdesk:</b>  A: 2 Allsop St Canberra City  H: 9am - 5pm weekdays  Reception: (02) 6243 3411  W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>
<p><b>Women’s Legal Centre</b></p>	<p>Women only.</p> <p>Advice and Representation.</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p><b>Advice:</b>  P: (02) 6257 4499  1800 634 669  H: 9.30am –12pm weekdays  <b>Admin:</b>  P: (02) 6257 4377  H: 9am - 5pm weekdays  W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a></p>

## ENVIRONMENTAL LAW

Service	Service Type	Referral Process	Contact Details
<p><b>The Environmental Defender's Office ACT (EDO ACT)</b></p>	<p>Advice on environment and planning law.</p> <p>Aims to increase public awareness of environmental laws and remedies in the ACT and surrounds.</p> <p>Provides community legal information including online fact sheets &amp; publications.</p> <p>Provides submissions and advice on environmental law reform and policy.</p>	<p>Environmental law issues only.</p> <p>The EDO offers free initial legal advice of up to two hours. If further advice is required, the EDO Solicitor assesses a request for advice against the EDO's Casework Guidelines.</p>	<p>P: (02) 6243 3460 or use web-form for advice</p> <p>H: 9am – 5.30pm weekdays by appointment</p> <p>W: <a href="http://www.edoact.org.au/">http://www.edoact.org.au/</a></p>

## FAMILY LAW

Service	Service Type	Referral Process	Contact Details
<b>Aboriginal Legal Service</b>	<p>Aboriginal and Torres Strait Islander clients only.</p> <p>Care and Protection Matters.</p> <p>Advice and representation.</p>	<p>Phone, email, or drop into the office to make an appointment to see a lawyer.</p>	<p>P: (02) 6120 8802</p> <p>H: 9am - 5pm weekdays</p> <p>A: Level 7, 17-21 University Avenue, Canberra City</p> <p>E: <a href="mailto:canberra@alsnswact.org.au">canberra@alsnswact.org.au</a></p> <p>W: <a href="http://www.alsnswact.org.au/">http://www.alsnswact.org.au/</a></p>
<b>ACT Law Society Legal Advice Bureau</b>	<p>Free 15-minute appointments during lunchtime on <u>Wednesdays only</u>.</p> <p>Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.</p>	<p>Clients can phone the Law Society to make an appointment.</p> <p>Family law matters are Wednesdays only.</p>	<p>P: (02) 6274 0300</p> <p>A: Level 4, 1 Farrell Place, Canberra City, ACT 2601</p> <p>W: <a href="http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html">http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</a></p>
<b>Legal Aid ACT</b> Helpline/Helpdesk	<p>Legal Information; occasionally provides limited advice.</p> <p><i>No grant of Legal Aid required.</i></p>	<p>Clients can phone the helpline.</p> <p>Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment.</p>	<p><b>Helpline:</b></p> <p>P: 1300 654 314</p> <p>H: 9am - 5pm weekdays</p> <p><b>Helpdesk:</b></p> <p>A: 2 Allsop St Canberra City</p> <p>H: 9am - 5pm weekdays</p> <p><b>Reception:</b> (02) 6243 3411</p> <p>W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>
<b>Legal Aid ACT</b> Duty lawyer service at the Family Court	<p>Advice on any family law matter and assistance in making court applications and preparing responses.</p> <p>No grant of Legal Aid required.</p>	<p>Purpose of duty lawyer service is to assist self-represented persons in family law matters.</p> <p>This is a drop-in service only.</p>	<p>P: 1300 654 314 (Helpline)</p> <p>H: 10am – 3pm weekdays</p> <p>A: Family Court, Childers Street, Canberra City</p>



<p><b>Legal Aid ACT</b> Family Advocacy &amp; Support Service (FASS)</p>	<p>FASS is a free service providing assistance to families with family law matters who have been affected by family violence.</p> <p>While FASS will prioritise assisting people who have experienced family violence, assistance is also available to perpetrators of family violence.</p>	<p>FASS is an extended duty lawyer service. Lawyers will assist clients with a wide range of matters. The service also includes a social worker.</p>	<p>P: (02) 6243 3431 H: 10am – 3pm weekdays and by appointment A: Family Court, Childers Street, Canberra City E: <a href="mailto:FASS@legalaidact.org.au">FASS@legalaidact.org.au</a> A: Family Court, Childers Street, Canberra City Legal Aid ACT, 2 Allsop Street Canberra City</p>
<p><b>Women’s Legal Centre</b></p>	<p>Women only.</p> <p>Advice and Representation.</p> <p>The Women’s Legal Centre (WLC) also provides social work support in their DVP Program, for matters including family law, family violence and child protection.</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p><b>Advice:</b> P: (02) 6257 4499 1800 634 669 H: 9.30am –12pm weekdays <b>Admin:</b> P: (02) 6257 4377 H: 9am - 5pm weekdays W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a></p>

## GENERAL LAW

Service	Service Type	Referral Process	Contact Details
<b>ACT Law Society Legal Advice Bureau</b>	Free 15-minute appointments during lunchtime on weekdays on any legal issue. Family Law matters Wednesdays only. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.	Clients can phone the Law Society to make an appointment.	P: (02) 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 W: <a href="http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html">http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</a>
<b>ACT Law Society Pro Bono Clearing House</b>	A referral service that connects clients with law firms offering pro bono assistance and Community Legal Centres. Clients will need to lodge an application and satisfy eligibility criteria. The PBCH does not accept Family Law matters.	Clients can download an application form from the Law Society website or phone the Law Society to have an application sent to them.	P: (02) 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 GPO Box 1562 Canberra ACT 2601 W: <a href="https://www.actlawsociety.asn.au/public-information/act-pro-bono-clearing-house">https://www.actlawsociety.asn.au/public-information/act-pro-bono-clearing-house</a>
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Justice Connect Self Representation Service</b>	Advice Only Legal advice and assistance for individuals with civil proceedings in the Federal Court or Federal Circuit Court. Please note we cannot assist in Family Law or Migration matters. Referrals for representation are possible in limited cases.	Email or phone to determine eligibility.	P: 1800 727 550 (free call) H: 9am – 5pm weekdays (closed 1pm – 2pm) E: <a href="mailto:selfrep.nswact@justiceconnect.org.au">selfrep.nswact@justiceconnect.org.au</a> W: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a>

<p><b>Legal Aid</b> Helpline/Helpdesk</p>	<p>Information/referral/advice/minor assistance, limited advocacy.</p>	<p>Clients can call the Helpline or drop in to the Helpdesk.</p>	<p><b>Helpline:</b> P: 1300 654 314 H: 9am - 5pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays <b>Reception:</b> (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>
<p><b>Legal Aid @ UC</b> (University of Canberra, Bruce, Building 1)</p>	<p>Service available to UC students and staff as well as members of the community. Able to advise in relation to employment, discrimination, debt, migration, tenancy, elder abuse and arrange referrals as appropriate.</p>	<p>Tuesdays and Thursdays 9am-5pm.  Email or call for an appointment. Drop-ins welcome, but appointments preferred.</p>	<p>P: (02) 6243 3431 for appointments  E: <a href="mailto:civil@legalaidact.org.au">civil@legalaidact.org.au</a></p>
<p><b>Canberra Community Law</b> Night Time Legal Advice Service (NTLAS)</p>	<p>Phone and drop in service Tuesday night's 6pm - 8pm. Door open at 6pm and clients must arrive or ring in by 6:30pm to be assisted on the night. Please note that this service is staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday night. This service is generally closed during December and January.</p>	<p>Clients can phone or drop in to the Centre on a Tuesday from 6pm. You must arrive or contact us before 6:30pm to be assisted on the night</p>	<p>P: (02) 6218 7999 H: Tuesdays from 6pm A: Level 1, 21 Barry Drive, Turner ACT Templar House, corner of Watson Street &amp; Barry Drive. E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></p>
<p><b>Canberra Community Law</b> Street Law</p>	<p>Clients who are experiencing or are at risk of homelessness. Advice, supported referral, and representation in some circumstances. We are able to assist people who are experiencing or are at risk of homelessness with most legal issues. Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. See website for outreach details.</p>	<p>P: (02) 6218 7995 1800 787 529 (free call) A: Level 1, 21 Barry Drive, Templar House, corner of Watson St &amp; Barry Drive, Turner ACT E: <a href="mailto:info@streetlaw.org.au">info@streetlaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></p>

<p><b>Youth Law Centre</b></p>	<p><b>Primarily serving clients aged 12-25 years.</b> Free and confidential legal advice, information, referrals and assistance.</p> <p>May make supported referrals to Legal Aid for representation.</p>	<p>Accepts drop-in clients and referrals. Advice, assistance, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.</p>	<p>P: (02) 6173 5410 H: 9am-4pm weekdays A: 2 Allsop Street, Canberra City E: <a href="mailto:ylc@legalaidact.org.au">ylc@legalaidact.org.au</a> W: <a href="http://www.legalaidact.org.au/what-we-do/youth-law-centre">http://www.legalaidact.org.au/what-we-do/youth-law-centre</a> Facebook: <a href="https://www.facebook.com/YLCACT">https://www.facebook.com/YLCACT</a></p>
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## PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS

Service	Service Type	Referral Process	Contact Details
<p><b>Canberra Community Law</b> Street Law</p>	<p>Clients who are experiencing or are at risk of homelessness only.</p> <p>Advice, supported referral, and representation in some circumstances.</p> <p>We are able to assist clients experiencing or at risk of homelessness with most legal issues.</p> <p>Phone Street Law Admin Line to talk to a lawyer or make an appointment for a client at Street Law office, or phone an outreach service to make an appointment at one of our outreach locations.</p>	<p>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches (see website for outreach details).</p>	<p>P: (02) 6218 7995 1800 787 529 (free call) A: Level 1, 21 Barry Drive, Templar House, corner of Watson St &amp; Barry Drive, Turner ACT E: <a href="mailto:streetlaw@canberracommunitylaw.org.au">streetlaw@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></p>

## MENTAL HEALTH LEGAL ISSUES (CHALLENGE TO INVOLUNTARY TREATMENT ORDERS)

Service	Service Type	Referral Process	Contact Details
<b>Crisis Assessment Treatment Team (CATT)</b>	The Crisis Assessment Treatment Team (CATT) respond to urgent requests to help people in mental health crisis 24 hours a day, 7 days a week.	Phone the CATT Mental Health Triage Service.	P: 1800 629 354 (24hrs) (02) 6205 1065 W: <a href="http://health.act.gov.au/c/health?a=sp&amp;pid=1316133581&amp;site=51107&amp;servicecategory=37">http://health.act.gov.au/c/health?a=sp&amp;pid=1316133581&amp;site=51107&amp;servicecategory=37</a>
<b>Legal Aid ACT</b> Helpline/Helpdesk	Duty service for people in Calvary and The Canberra Hospital Adult Mental Health Unit.  Duty service also available for people appearing in the ACT Civil and Administrative Tribunal.  Lawyer will provide advice and representation.  <i>No grant of Legal Aid required.</i>	Clients can phone the Helpline or drop into the Helpdesk.  Referrals can be made by calling the Helpline or reception.	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays <b>Reception:</b> (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a>

## MIGRATION LAW

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Companion House</b> (IAAAS funding)	Provides assistance to people applying for a protection visa.  Provides assistance to people from refugee background to sponsor spouse or an immediate family member.	Call Companion House during office hours or submit an online inquiry with the subject line "ATTN: Loan Freeman".	P: (02) 6251 4550 A: 41 Templeton St Cook ACT E: <a href="mailto:info@companionhouse.org.au">info@companionhouse.org.au</a> W: <a href="http://www.companionhouse.org.au">www.companionhouse.org.au</a>
<b>Immigration Advice and Rights Centre</b> (Sydney, NSW)	Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW by phone or face to face (by appointment) and provides some case assistance.  Also runs immigration education programs. Publications are published on our website.	IARC accept warm referrals from community organisation are well as individual requests. Referrals and requests are made by calling the IARC admin line.	P: (02) 8234 0799 (advice line) (02) 8234 0700 (general enquiries) H: 2pm to 4pm Tues & Thurs E: <a href="mailto:iarcadmin@iarc.asn.au">iarcadmin@iarc.asn.au</a> W: <a href="http://www.iarc.asn.au">www.iarc.asn.au</a>
<b>Legal Aid</b> Migration Clinic Helpline/Helpdesk	Advice and advocacy  <i>No grant of Legal Aid required</i>  Assistance in applying for a grant of legal assistance for representation when required.	By appointment only. Appointments are every Thursday at: 1pm, 2pm and 3pm.  Every 4 <sup>th</sup> Thursday of the month, appointments are at: 4.30pm, 5.30pm and 6.30pm.  Call the Helpline to book an appointment.	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays <b>Reception:</b> (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a>

## OLDER PERSONS LAW

Service	Service Type	Referral Process	Contact Details
<b>Older Persons ACT Legal Service (OPALS)</b>	<p>A specialist service within Legal Aid ACT which aims to provide flexible legal assistance for issues that affect older people in the ACT.</p> <p>A free advice service providing legal and non-legal options for moving forward with your problem. We can meet at your home, local coffee shop or anywhere you feel comfortable.</p>	Call or send us an email.	<p>P: (02) 6243 3436</p> <p>A: 2 Allsop Street, Canberra ACT 2601</p> <p>E: <a href="mailto:opals@legalaidact.org.au">opals@legalaidact.org.au</a></p>

## SMALL BUSINESS

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	<p>P: (02) 6125 2444 for an appointment</p> <p>A: Melville Hall, Ellery Crescent, ANU</p> <p>E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a></p> <p>E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a></p> <p>W: <a href="http://www.anusa.com.au">www.anusa.com.au</a></p>
<b>University of Canberra Small Business Legal Advice Clinic</b> (operated in conjunction with Legal Aid ACT)	<p>Advice on legal areas concerning small businesses during 30-minute consultations</p> <p>The clinic aims to provide initial advice and cannot assume management of matters.</p> <p>Provides advice on contracts, debt recovery, litigation and dispute resolution, employment and industrial law, corporations law, insurance, government planning and environmental law, intellectual property, insolvency and bankruptcy, commercial property and leasing, and consumer protection and competition law.</p>	Contact Legal Aid and let them know you want an appointment with the Small Business clinic. Consultations take place at the offices of Legal Aid ACT at 2 Allsop St Canberra City between 2pm and 5pm on a Thursday afternoon.	<p><b>Admin:</b></p> <p>P: (02) 6243 3471</p> <p><b>Legal Aid Helpline:</b></p> <p>P: 1300 654 314</p> <p>E: <a href="mailto:legaladviceclinic@canberra.edu.au">legaladviceclinic@canberra.edu.au</a></p>

## TENANCY: PUBLIC HOUSING

Service	Service Type	Referral Process	Contact Details
<p><b>Canberra Community Law</b> Housing Law</p>	<p>Advice and representation.</p>	<p>Phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	<p><b>Advice:</b> P: (02) 6218 7977</p> <p><b>Admin:</b> P: (02) 6218 7900 E: <a href="mailto:info@canberracomunitylaw.org.au">info@canberracomunitylaw.org.au</a> W: <a href="http://www.canberracomunitylaw.org.au">www.canberracomunitylaw.org.au</a></p>
<p><b>Canberra Community Law</b> Public Housing Duty Lawyer Service</p>	<p>CCL provides a free, independent and confidential duty lawyer service at the ACT Civil and Administrative Tribunal (ACAT) each Thursday for the residential tenancy public housing list.</p> <p>Clients should arrive at the Tribunal at least 60 minutes prior to the hearing time, to ensure they have time to speak with the CCL Duty Lawyer about your matter. Bring the Tribunal documents with you and any other documents you think may be relevant (e.g. receipts for rent payments, support letters, proof of income).</p>	<p>As soon as you are notified of a Tribunal hearing, telephone CCL's Housing Law advice line on 6218 7977 to ask how we may be able to assist with your public housing tenancy matter.</p> <p>If you need assistance at the Tribunal when CCL's Duty Lawyer is not there, phone our Housing Law advice line on 6218 7977 and ask to be urgently put through to a lawyer. If you can't get through to CCL please tell the Tribunal member and Housing ACT that you would like to obtain legal advice before the hearing goes ahead.</p>	<p><b>Advice:</b> P: (02) 6218 7977</p> <p><b>Admin:</b> P: (02) 6218 7900 A: In person at the Tribunal on Thursday mornings (4/1 Moore St, Canberra ACT 2601). E: <a href="mailto:info@canberracomunitylaw.org.au">info@canberracomunitylaw.org.au</a> W: <a href="http://www.canberracomunitylaw.org.au">www.canberracomunitylaw.org.au</a></p>



## TENANCY: PRIVATE & OTHER RENTAL

Service	Service Type	Referral Process	Contact Details
<b>ACT Tenants Advice Service (Tenant's Union)</b>	<p>For tenants and other renters - living in community housing, student housing, caravan parks, boarding or lodging or other arrangements. ACT only.</p> <p>Tenancy information, including factsheets are available on the website. Free training and workshops available for clients and workplaces.</p> <p>No landlords, realtors, head tenants or accommodation providers.</p> <p>Advice and representation: No means test for advice; there is a merits test for representation.</p>	<p><u>Clients:</u> Leave a phone message between 10 and 1pm Mon- Fri and an advice worker will return the call. Three attempts are made to return the call. If there is no capacity for the client to leave a message it means that demand is too high and they should try again the next day.</p> <p><u>Workers:</u> If a matter is <b>urgent</b>, then you can call the Admin Line and an advice worker will contact the client.</p>	<p><b>Advice:</b> P: (02) 6247 2011</p> <p><b>Admin:</b> P: (02) 6247 1026 H: 10am – 1.30pm weekdays W: <a href="http://www.tenantsact.org.au">www.tenantsact.org.au</a></p>
<b>ACT Law Society Legal Advice Bureau</b>	<p>Free 15-minute appointments during lunchtime on weekdays on any legal issue.</p> <p>Includes advice for landlords.</p> <p>Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances.</p>	<p>Clients can phone the Law Society to make an appointment.</p>	<p>P: (02) 6274 0300 A: Level 4, 1 Farrell Place, Canberra City ACT 2601 W: <a href="http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html">http://www.actlawsociety.asn.au/community-services/legal-advice-bureau.html</a></p>
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	<p>Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.</p>	<p>By appointment. Email or call for an appointment: Monday to Thursdays.</p>	<p>P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a></p>

<p><b>Canberra Community Law</b> Housing Law</p>	<p>Advice and representation for clients with health care cards only</p>	<p>Clients phone 6218 7977 for advice.</p> <p>Calls will usually be answered by CCL's Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message.</p> <p>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</p>	<p><b>Advice:</b> P: (02) 6218 7977 <b>Admin:</b> P: (02) 6218 7900 E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></p>
<p><b>Legal Aid ACT</b> Helpline/Helpdesk</p>	<p>Advice and advocacy.</p> <p><i>No grant of Legal Aid required.</i></p> <p>Assistance in applying for a grant of legal assistance for representation.</p>	<p>Clients can phone the Helpline or drop into the Helpdesk.</p>	<p><b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays <b>Reception:</b> (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></p>

## VICTIMS OF CRIME (FINANCIAL ASSISTANCE)

Service	Service Type	Referral Process	Contact Details
<b>Legal Aid ACT</b> Helpline/Helpdesk	Advice and advocacy.  <i>No grant of Legal Aid required.</i>  Assistance in applying for a grant of legal assistance for representation.	Clients can phone the Helpline or drop into the Helpdesk.	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a>
<b>Women's Legal Centre</b>	Women only.  Advice and Representation.	Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.	<b>Advice:</b> P: (02) 6257 4499 1800 634 669 H: 9.30am –12pm weekdays <b>Admin:</b> P: (02) 6257 4377 H: 9am - 5pm weekdays W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a>

## WILLS AND POWER OF ATTORNEY

Service	Service Type	Referral Process	Contact Details
<b>Public Trustee and Guardian for the ACT (PTG)</b>	PTG may prepare wills and enduring powers of attorney where PTG is appointed as the executor or attorney or where a spouse/partner is appointed as the executor or attorney and PTG is appointed as the substitute. PTG may act as attorney for property, financial and health matters.  Fees may apply, see website for further information.	Have the client contact PTG directly.	P: (02) 6207 9800 H: 9am - 4.30pm weekdays A: Ground floor, 221 London Circuit, Canberra City E: <a href="mailto:ptg@act.gov.au">ptg@act.gov.au</a> W: <a href="http://www.ptg.act.gov.au">www.ptg.act.gov.au</a>

## YOUNG PEOPLE

Service	Service Type	Referral Process	Contact Details
<b>ANU Students' Association/ANU Research and Postgraduate Students' Association</b>	Service available to ANU students only. Advice and limited representation. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.	By appointment. Email or call for an appointment: Monday to Thursdays.	P: (02) 6125 2444 for an appointment A: Melville Hall, Ellery Crescent, ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a>
<b>Canberra Community Law</b> Street Law	Street Law can assist young people who are experiencing or are at risk of homelessness with legal advice, referrals and representation in relation to most areas of law.	Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches (see website for outreach details).	P: (02) 6218 7995 1800 787 529 (free call)  A: Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT  E: <a href="mailto:streetlaw@canberracommunitylaw.org.au">streetlaw@canberracommunitylaw.org.au</a>  W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>
<b>Youth Law Centre</b>	<b>Primarily serving clients aged 12-25 years.</b> Free and confidential legal advice, information, referrals and assistance.  May make supported referrals to Legal Aid for representation.	Accepts drop-in clients and referrals. Advice, assistance, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.	P: (02) 6173 5410 H: 9am-4pm weekdays A: 2 Allsop Street, Canberra City E: <a href="mailto:ylc@legalaidact.org.au">ylc@legalaidact.org.au</a> W: <a href="http://www.legalaidact.org.au/what-we-do/youth-law-centre">http://www.legalaidact.org.au/what-we-do/youth-law-centre</a> Facebook: <a href="https://www.facebook.com/YLCACT">https://www.facebook.com/YLCACT</a>

## LEGAL ASSISTANCE (NSW)

Service	Service Type	Referral Process	Contact Details
<b>Canberra Community Law</b>	Social security advice and representation service for people living in south-east NSW (no tenancy advice).	Clients can phone for advice	P: (02) 6218 7977
	Street Law can assist clients who are experiencing or are at risk of homelessness in relation to some areas of NSW law (e.g. fines or birth certificates)	Clients can phone for advice or attend our outreach services (see website for details)	P: (02) 6218 7995 1800 787 529 (free call) A: Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT E: <a href="mailto:streetlaw@canberracommunitylaw.org.au">streetlaw@canberracommunitylaw.org.au</a> W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a>
<b>Immigration Advice and Rights Centre (Sydney, NSW)</b>	Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW by phone or face to face (by appointment) and provides some case assistance.  Also runs immigration education programs. Publications are published on our website.	IARC accept warm referrals from community organisation are well as individual requests. Referrals and requests are made by calling the IARC admin line.	P: (02) 8234 0799 (advice line) (02) 8234 0700 (general enquiries) H: 2pm to 4pm Tues & Thurs E: <a href="mailto:iarcadmin@iarc.asn.au">iarcadmin@iarc.asn.au</a> W: <a href="http://www.iarc.asn.au">www.iarc.asn.au</a>
<b>LawAccess NSW</b>	LawAccess NSW is a free government telephone service that provides legal information, referrals and in some cases, advice for people who have a legal problem in NSW.	Phone or search the website	P: 1300 888 529 H: 9am - 5pm weekdays (except public holidays) W: <a href="http://www.lawaccess.nsw.gov.au">www.lawaccess.nsw.gov.au</a>
<b>Legal Aid ACT</b>	Family law and criminal matters that occurred in the ACT.  Advice and representation.  <i>Grant of Legal Aid required.</i>	Clients can phone the Helpline or drop into the Helpdesk.  <i>Clients must apply for a grant of Legal Aid.</i>	<b>Helpline:</b> P: 1300 654 314 H: 9am - 4pm weekdays <b>Helpdesk:</b> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a>

<p><b>Women's Legal Service NSW</b></p>	<p>Advice only. Women only in Bega, Braidwood, Bombala, Cooma, Queanbeyan.</p> <p>Family, domestic violence, employment, tenancy discrimination, victims' compensation, debt, Centrelink, power of attorney and guardianship.</p>	<p>Call the Women's Legal Advice Line on 1800 801 501 on Tuesdays (1.30pm-4.30pm) or Thursdays (9.30am-12.30pm).</p> <p>Other advice lines operate for domestic violence, indigenous women, working women and care and protection. See the website for further information.</p>	<p><b>Administration:</b>  P: (02) 8745 6900  H: Monday – Friday, 9am-1pm and 2pm-4.30pm  W: <a href="https://www.wlsnsw.org.au/">https://www.wlsnsw.org.au/</a></p>
<p><b>Queanbeyan Local Court</b></p>	<p>Advice and representation in Queanbeyan.</p> <p>Areas of duty assistance include family, civil and criminal. Phone 1300 888 525 for more information, or the court's number for the roster.</p>	<p>Duty lawyer service provided by private solicitors on a roster at Queanbeyan Court. Phone the court to get a copy of the roster.</p>	<p>P: 6298 0409  A: 2 Farrer Place, Queanbeyan  E: <a href="mailto:local-court-queanbeyan@justice.nsw.gov.au">local-court-queanbeyan@justice.nsw.gov.au</a></p>
<p><b>Women's Legal Centre</b></p>	<p>Women only.</p> <p>Advice and Representation.</p> <p>Face to face appointments Wednesdays fortnightly in Queanbeyan, Family Law only.</p>	<p>Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours.</p>	<p><b>Advice:</b>  P: (02) 6257 4499  1800 634 669  H: 9.30am –12pm weekdays  <b>Admin:</b>  P: (02) 6257 4377  H: 9am - 5pm weekdays  W: <a href="http://www.womenslegalact.org">www.womenslegalact.org</a></p>